



July 14 2003

To Whom It May Concern:

This letter is in reference to roof repair done by Boss Roofing to our building in Peterborough in April/May 2000.

We found that Boss Roofing, under Joe McGowan, resolved our leaking roof problems satisfactorily and according to the quoted price. The work was done effectively and efficiently.

Joe McGowan and his staff continue to provide excellent customer service when needed.

Sincerely,

DeLaval Inc.

A handwritten signature in black ink, appearing to read 'K. Eagleson', with a long horizontal stroke extending to the right.

K Eagleson
Director Finance and Operations