

CHRIS & DARLENE HOBBS

3497 Lambs Road, Bowmanville, ON

October 25, 2000

Boss Roofing 701 Rossland Road East, Unit 345 Whitby, ON L1N 9K3

Dear Mr McGowan.

For several years now we have been putting off dealing with the dilapidating condition of our roof. As silly as it sounds, we were frightened of the amount of work, mess and time involved in such a large project. The decision to call for a quote took some courage on our part.

We can't tell you how relieved we were when you showed up and reviewed the situation with us. Yes, there were repairs to be addressed and new roofing material was essential, but we immediately felt confident that our troubles would soon be behind us!

From the very start of this project to the very end, you and your staff have been commendable. The work began promptly each day and was carried out with professional, pleasant and tidy standards. We can't thank you enough for the peace of mind you have given back to us. You are all true masters of your trade!

We'd be happy recommending you to friends and clients.

Sincerely,

Chris & Darlene Hobbs